Merely Bystanders: The Psychology of Courage & Inaction

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# **Understanding Inaction**

## POLL QUESTION #1



HAVE YOU EVER SEEN OR HEARD SOMETHING THAT YOU FELT WAS POTENTIALLY PROBLEMATIC, BUT FAILED TO SPEAK UP?



NO, I'VE NEVER SEEN ANYTHING POTENTIALLY PROBLEMATIC NO, I'VE NEVER FAILED TO SPEAK UP

YES





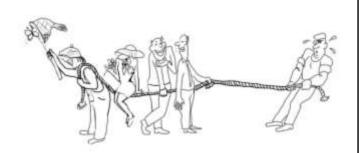


# The Perils of Ambiguity

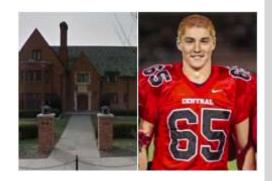


SEIZURE Most seizures list one or two minutes and generally end without harm.	
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# Who is Responsible?

















## The Considerable Costs

- Safety ullet
- Professional ullet
- Personal ullet



# Rejection Feels Bad in the Brain

## POLL QUESTION #2

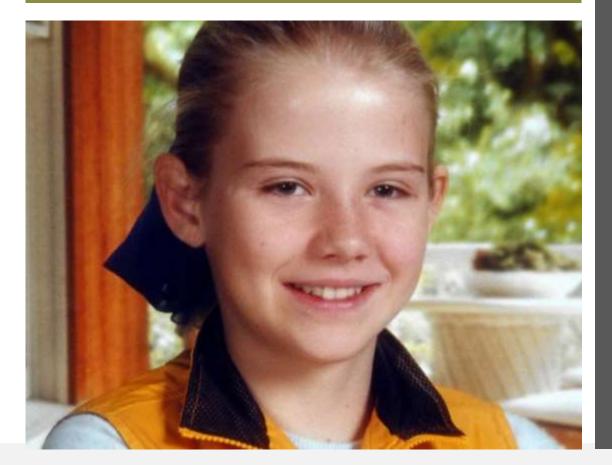
If you've ever failed to speak up, what was the primary cause?

Ambiguity about what was happening

Feeling like it wasn't my responsibility

Fear of consequences

## And Now ... Strategies for Overcoming Silence and Inaction



"History will have to record that the greatest tragedy of this period of social transition was not the strident clamor of the bad people, but the appalling silence of the good people." **By** Martin Luther King, Jr



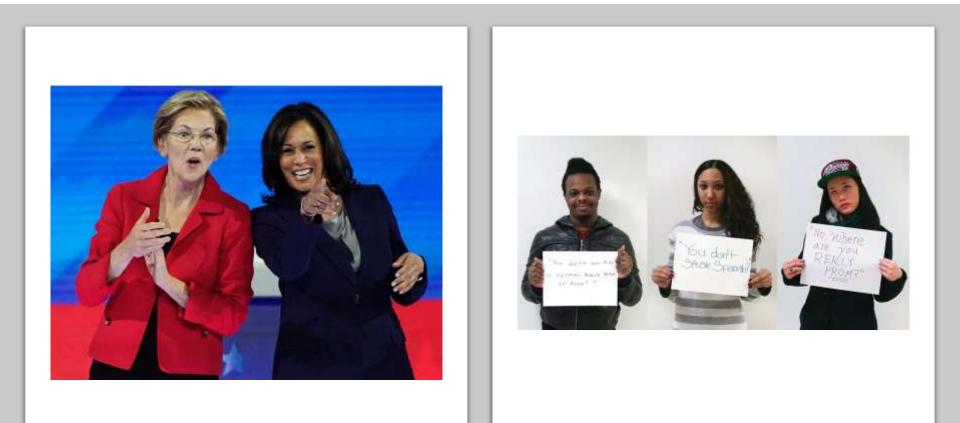




# Provide Training (and Practice)

#### An Example: Responding to Microaggressions

- Ask for clarification: "What did you mean by that?"
- Separate intent from impact: "I know you didn't realize this, but ..."
- Share your own process: "I used to say that too, but then I learned ..."



### Foster Empathy



#### Poem by Pastor Martin Niemoller

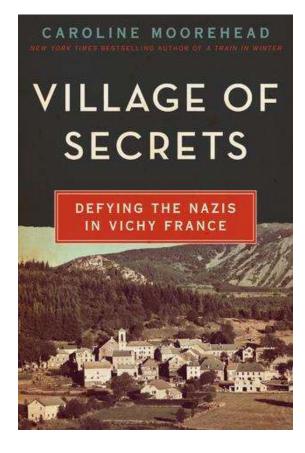
In Germany first they came for the communists and I didn't speak out – because I wasn't a communist.

Then they came for the Jews, and I didn't speak out – because I wasn't a Jew.

Then they came for the trade unionists, and I didn't speak out – because I wasn't a trade unionist.

Then they came for the Catholics And I did not speak out – Because I was a Protestant.

Then they came for me and there was no one left to speak out for me.





## Look for Ethical Leaders

Kylin Hill 🔿





# Find a Friend

# Poll Question #3: Which strategy do you find the most useful?

•••

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Get	Get training and practice
Foster	Foster empathy
Look	Look to ethical leaders
Find	Find a friend



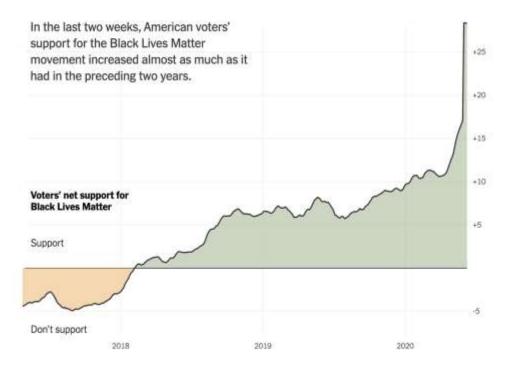




# Change the Culture

#### How Public Opinion Has Moved on Black Lives Matter

By Nate Cohn and Kevin Quealy June 10, 2020



*The New York Times,* June 10, 2020

"Humans are caught – in their lives, in their thoughts, in their hungers and ambitions, in their avarice and cruelty, and in their kindness and generosity too – in a net of good and evil ... A man, after he has brushed off the dust and chips of his life, will have left only the hard clean questions: was it good or was it evil? Have I done well - or ill?" By John Steinbeck

Thanks for listening! Thoughts/ questions? Want a copy of my presentation?

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why we

act

turning bystanders into

moral rebels

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